

THE INDUSTRY'S MOST ROBUST DEALER NETWORK.

More locations. More experts. More availability.

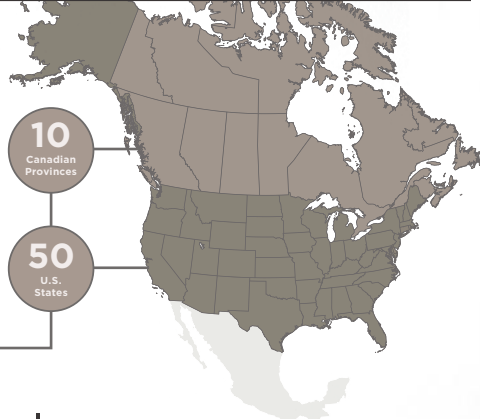
YES, WE'RE	SATURDAY	SUNDAY
OPEN	488 Locations	47 Locations

So no matter where you drive,
you're not far from one of our

720

DEALER LOCATIONS

Leading all competitors in



 **7,668**
SERVICE BAYS

 **8,474**
TECHNICIANS

QUALITY MINDED

Our dealers have won the America Truck Dealer's Dealer of the Year award 10 out of the past 15 years.

Talk to your local dealer today about scheduling
your next service appointment.



IT'S UPTIME™



IC BUS. DRIVING OUR FUTURE.™

Visit www.InternationalTrucks.com



EXPERIENCE THE DIAMOND EDGESM DIFFERENCE

DIAMOND EDGE CERTIFIED INTERNATIONAL® TRUCK DEALERS
PROVIDE THE PINNACLE OF CUSTOMER SERVICE.



DIAMOND EDGE CERTIFIED DEALERS ARE THE PINNACLE OF INTERNATIONAL'S INDUSTRY-LEADING DEALER NETWORK.

In our ongoing effort to drive uptime and unmatched service to our customers, International Truck, IC Bus and our dealer network worked together to introduce Diamond Edge Certification.

When servicing a vehicle at an International Truck or IC Bus Diamond Edge Certified Dealership, customers experience faster service, immediate parts availability and a higher level of servicing expertise.

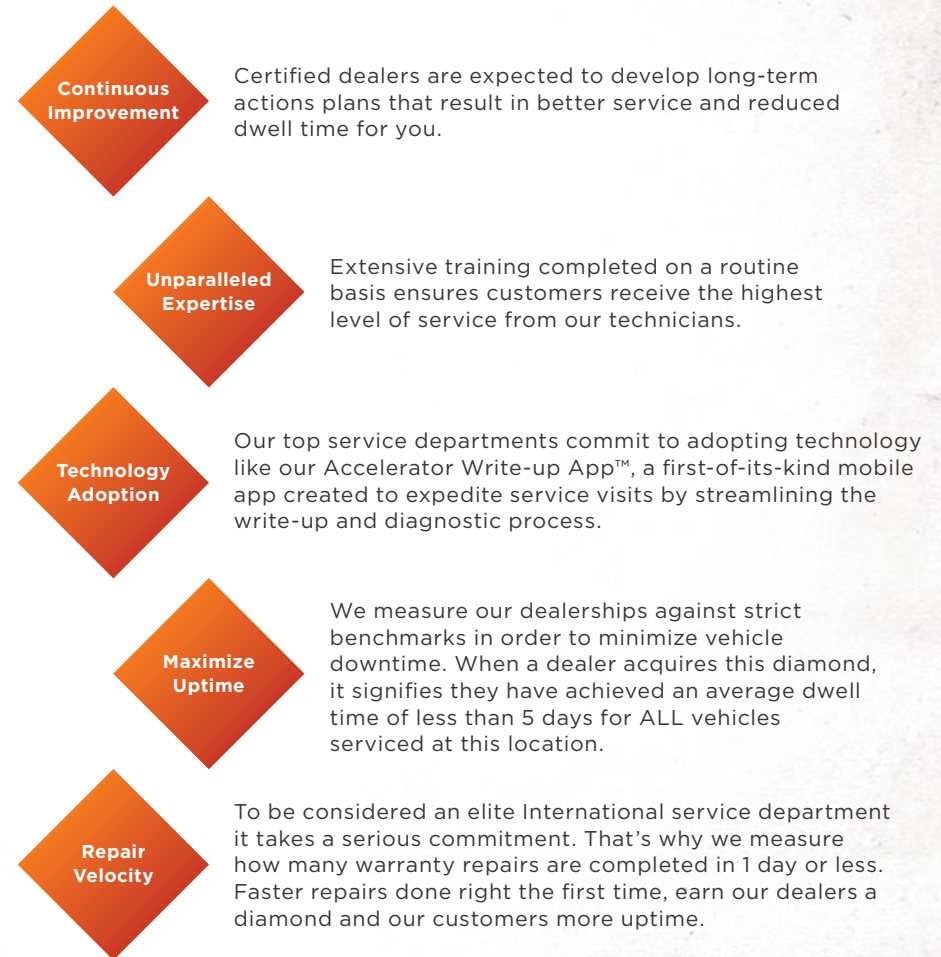
CUSTOMER BENEFITS:

Faster turnaround	Accelerated Service Lane	Dedicated lanes ensure International customers receive vehicle evaluation by a technician and are informed of required repair, required parts and availability, and estimated repair time within two hours of vehicle's arrival
All makes parts inventory	Parts Availability	As part of the Dealer Inventory Alliance (DIA) certified dealers ensure common parts are readily available in inventory
Express diagnostics	Accelerator Write-Up™	First-of-its-kind mobile application that expedites customers' service visits by streamlining the write-up and diagnostic process
Knowledgeable technicians	Trained Workforce	Technicians, service advisors and service management have all met or exceed training requirements, and undergo continuous training to stay current with changing technology and service procedures

CERTIFICATION PROCESS

To attain Diamond Edge Certification, dealers must meet rigorous parts and service guidelines, including how long it takes for a customer to get their truck diagnosed, repaired, and back on the road. Certification is awarded once a dealership achieves a minimum of 4 out of 5 diamonds.

Each diamond represents the dealers' commitment to:



Our goal is to maximize customers' uptime and provide a best-in-class customer experience so your confidence never wavers.